

Terms and Conditions for Patient Referral Program – Benhill Dental Practice

1. Eligibility:

- The referral program is open to existing patients of Dr. Alexandra Fivey (Private Adult Patients Only).
- The referred individual must be a new patient who has not previously attended the practice.

2. Referral Process:

- The referrer (existing patient) will receive a £10 Amazon gift voucher for each successful Referral – When the referee (new patient) has completed and settled full payment of their initial consultation (minimum of £35).
- The referee (new patient) will also receive a £10 Amazon gift voucher upon completion and full payment of their initial consultation and first treatment over the value of £100.

- To claim this offer, the new patient must call the practice prior to their appointment and state they have been referred by a family member or friend and wish to claim the voucher.

3. Conditions of Voucher Redemption:

- The new patient must attend and complete their initial consultation and first facial aesthetics treatment, which will be charged at the full cost. They will receive their £10 Amazon gift voucher via email at the end of the appointment.
- No voucher will be issued if the new patient does not attend their appointment or fails to pay for their initial consultation and first facial aesthetics treatment.
- Once the new patient has attended and paid for their consultation, the referrer will be contacted by the practice to confirm the referral and will receive their £10 Amazon gift voucher via email.

4. General Terms:

- This offer is only applicable when the referral is made by an existing patient and acknowledged by the new patient during the booking process.
- No refunds or cash alternatives will be provided.
- The practice reserves the right to modify or terminate this referral program at any time without prior notice.

5. Disqualification:

- If the referral process is not followed as outlined or if any fraudulent activity is suspected, neither the referrer nor the referee will be eligible to receive the voucher.
- By participating in this referral program, you agree to these terms and conditions.